

Skyway West Business T1Xstream Customer Agreement

ArbuTel Services Inc. dba Skyway West sales@sohoskyway.com

CUSTOMER INFORMATION

BILLING COMPANY NAME			
BILLING ADDRESS			
CITY		PROV.	POSTAL CODE
BILLING CONTACT		E-MAIL	
MAIN TELEPHONE	DIRECT	FAX	
TECHNICAL CONTACT IF DIFFERENT THAN BILLING		E-MAIL	
TELEPHONE	DIRECT	CELL	
SITE CONTACT IF DIFFERENT THAN TECHNICAL		E-MAIL	
SITE TELEPHONE	DIRECT	CELL	
SITE NAME AND ADDRESS IF DIFFERENT THAN BILLING			
CITY		PROV.	POSTAL CODE

SERVICES AND CHARGES¹

	Setup	Monthly
A. T1Xstream Service Options		
T1Xstream - up to 6Mbps down, 2 Mbps up ²	<input type="checkbox"/> 100GB \$599	\$ _____
Bond Third Service - increase down/up load ^{2,3}	<input type="checkbox"/> 100GB \$99	\$ _____
Acceleration/Compresion ⁴	<input type="checkbox"/> 100GB \$99	\$ _____
IP QoS ⁵ <input type="checkbox"/> \$99	VPN ⁶ <input type="checkbox"/> \$99	\$ _____
B. Connection Options⁷		
- ADSL #: <input type="checkbox"/> 3Mbps N/C <input type="checkbox"/> 6Mbps \$30	1 Mbps up	\$ _____
- ADSL #: <input type="checkbox"/> 3Mbps N/C <input type="checkbox"/> 6Mbps \$30	1 Mbps up	\$ _____
- Dry Copper <input type="checkbox"/> Core \$5 <input type="checkbox"/> Metro \$10 <input type="checkbox"/> Other \$		\$ _____
- Dry Copper <input type="checkbox"/> Core \$5 <input type="checkbox"/> Metro \$10 <input type="checkbox"/> Other \$		\$ _____
- Wireless <input type="checkbox"/> 2Mbps \$80 <input type="checkbox"/> 3Mbps \$150		\$ _____
- Private networking/IP's <input type="checkbox"/> \$30/service		\$ _____
D. Equipment, Setup and Configuration		
- Bonding Equipment setup ⁸	\$500.00	\$ _____
- VPN setup	\$399.00	\$ _____
- ADSL line setup	\$75 x _____	\$ _____
- Splitter/ADSL Router installation ⁹	\$75 x _____	\$ _____
- Dry Copper setup	\$75 x _____	\$ _____
- Wireless Subscriber Unit and install	\$1500 x _____	\$ _____
Total before applicable taxes		\$ _____ \$ _____

¹ Prices exclude applicable provincial sales tax or federal goods and services tax. Monthly charges billed one month in advance and payable upon receipt.
² Service includes bonding equipment, two adsl lines and adsl routers. Skyway guarantees a) that all bonded connections share the same IP address and b) if any service is disconnected, the remaining ones continue using the shared IP address. If either fails, the service may be cancelled with 30 days written notice and the customer agrees to promptly courier back all equipment. ³ Bond third Skyway provided adsl service or bond service not supplied by Skyway. ⁴ Acceleration/compression typically at least doubles the upload speed of uncompressed files. ⁵ Bi-directional priority queuing between customer site and concentrator at Skyway core or between customer sites all using T1 Xstream. ⁶ Fully managed IPsec VPN with VPN acceleration, and customer managed PPTP VPN roaming clients. ⁷ ADSL services download up to 3.0 Mbps (Silver+) within 3.0 km of CO and 6.0 Mbps (Gold+) within 2.0 km of CO. Upload speeds per adsl service can reach 1 Mbps. All services include Domain Name Hosting, ten email login accounts, eight static IP addresses and ten free hours dialup internet access with each additional hour \$1. Extra static addresses \$1 each sold in blocks of 8, 16, 32, 64, etc. Each additional gigabyte (GB) costs \$3. ⁸ Includes remote setup. ⁹ Includes one hour of work installing splitter, if necessary, at Telus demarc and connecting to ADSL equipment but excludes new wiring runs. Each additional hour is \$75.

I hereby order the ArbuTel Services Inc. dba Skyway West Services identified above for a period of one year from date of installation. I have read the Terms and Conditions and Acceptable Use Policy found at <http://www.skywaywest.com/rates/agreements.htm> and agree to be bound by them.

Name (please print) _____ Title _____
 Signature _____ Date: _____