

# Skyway West Business ADSL MetaLAN Customer Agreement

ArbuTel Services Inc. dba Skyway West sales@sohoskyway.com

## CUSTOMER INFORMATION

BILLING COMPANY NAME		
BILLING ADDRESS		
CITY	PROV.	POSTAL CODE
BILLING CONTACT		E-MAIL
MAIN TELEPHONE	DIRECT	FAX
TECHNICAL CONTACT IF DIFFERENT THAN BILLING		E-MAIL
TELEPHONE	DIRECT	CELL
SITE CONTACT IF DIFFERENT THAN TECHNICAL		E-MAIL
SITE TELEPHONE	DIRECT	CELL
SITE NAME AND ADDRESS IF DIFFERENT THAN BILLING		
CITY	PROV.	POSTAL CODE

## SERVICES AND CHARGES<sup>1</sup>

A.	Add ADSL to _____ single business telephone line: _____			
B.	ADSL Business service options	<u>Setup</u>	<u>Monthly</u>	
	Silver <input type="checkbox"/> 10GB \$99 <input type="checkbox"/> 20GB \$139 <input type="checkbox"/> 30GB \$199			
	Gold <input type="checkbox"/> 10GB \$129 <input type="checkbox"/> 20GB \$169 <input type="checkbox"/> 30GB \$229			\$ _____
	Platinum <input type="checkbox"/> 10GB \$159 <input type="checkbox"/> 20GB \$199 <input type="checkbox"/> 30GB \$259			
	Dry Copper <input type="checkbox"/> Core \$5 <input type="checkbox"/> Metro \$10 <input type="checkbox"/> Other \$			
	- MetaLAN (secure interoffice connection) <sup>2, 4</sup>	\$30.00 x _____	service	\$ _____
	- MetaLAN/VPN (secure interoffice connection) <sup>3, 4</sup>	\$50.00 x _____	service	\$ _____
	- MetaLAN, MetaLAN/VPN or Inbound fall over setup	\$75.00 x _____	\$ _____	
C.	Backup equipment with in/outbound fall over			
	- Fortigate50A one broadband and one USB modem port	\$549.00	\$ _____	
	- Fortigate60 two broadband and one USB modem port	\$749.00	\$ _____	
	- Fortigate60M two broadband and one built in 56kbps modem	\$949.00	\$ _____	
	- Fortigate Setup	\$ 75.00	\$ _____	
	- Backup ADSL service (tel # _____ - _____ - _____) <sup>5</sup>	\$ 69.00		\$ _____
D.	ADSL Equipment and Internet Configuration			
	- Zyxel Router or Modem with splitter	N/C	\$ N/C	
	- ADSL setup	\$75.00 x _____	\$ _____	
	- Splitter installation <sup>6</sup>	\$75.00 x _____	\$ _____	
	- Dry Copper setup <sup>7</sup>	\$75.00 x _____	\$ _____	
<b>Total before applicable taxes</b>			<b>\$ _____</b>	<b>\$ _____</b>

<sup>1</sup> Prices exclude applicable provincial sales tax or federal goods and services tax. Monthly charges billed one month in advance and payable upon receipt. Download up to 1.5 Mbps (Silver) within 4 km of Telus Central Office, 2.5 Mbps (Gold) within 3.0 km of CO and 4.0 Mbps (Platinum) within 2.0 km of CO. Upload speeds can reach 640 kbps. All services include Domain Name Hosting, ten email login accounts, eight static IP addresses and ten free hours dialup internet access with each additional hour \$1. Extra static addresses \$1 each sold in blocks of 8, 16, 32, 64, etc. Each additional gigabyte (GB) costs \$10. <sup>2</sup> Secure connections within Skyway's network. <sup>3</sup> Secure connections from other providers into Skyway's MetaLAN network. <sup>4</sup> Includes in/outbound fall over upon request if using Fortigate products. <sup>5</sup> Silver service on or off MetaLAN. <sup>6</sup> Includes installing splitter at Telus demarc and connecting to ADSL equipment but excludes new wiring runs. <sup>7</sup> Includes remote setup.

I hereby order the ArbuTel Services Inc. dba Skyway West Services identified above for a period of one year from date of installation. I have read the Terms and Conditions and Acceptable Use Policy found at <http://www.skywaywest.com/rates/agreements.htm> and agree to be bound by them.

Name (please print) \_\_\_\_\_ Title \_\_\_\_\_  
 Signature \_\_\_\_\_ Date: \_\_\_\_\_